

# Montgomery Cares Advisory Board

## February 27, 2019 Meeting Notes

**MCAB Members Present:** Betsy Ballard, Julia Doherty, Sybil Greenhut, Sharron Holquin, Yuchi Huang, Peter Lowet, Marie Mann (phone), D. Maria Rice, Langston Smith, Wayne Swann

**MCAB Members Absent:** Stephen Gammarino, Dr. Travis Gayles, Lynda Honberg, T.J. Senker

**DHHS Staff:** Magda Brown, Tara Clemons

**County Council Staff:** Linda McMillan

**Primary Care Coalition:** Hillery Tumba

**Guest:** Barry Barth (Mobile Med), Sonya Bruton (Community Clinic Inc.), Rashid Chotani (Muslim Community Clinic), Laurie Gira (CMR Kaseman Clinic), Rosa Goyes (Mary Center), Ebony Hawkins (MSW Student), Brenda Reid Jones (CMR Kaseman Clinic), Abdulaziz Kamus (Muslim Community Clinic), Chih-Hsiang Li (CCACC), Steve Lin (CCACC), Kate Lu (CCACC), Cesar Palacios (Proyecto Salud), Diana Saladani *on behalf of T.J. Senker*, Crystal Townsend

The Chair, D. Maria Rice, called the meeting to order at 6:10 pm

Item		Action Follow-up	Person Assigned	Due Date
1.	<b>Approval of Minutes – January 23, 2019</b>  <i>General Consensus</i> - minutes approval moved to March 2019 meeting due to lack of quorum.		D. Maria Rice	
2.	<b>Chair Report</b>  Donna highlighted the agenda items and mentioned that the Board will not be able to vote on Advocacy due to lack of quorum but will get a consensus. The major focus of the meeting will be the FY20 County Council grant interviews and FY20 Advocacy updates.		D. Maria Rice	
3.	<b>Health Care for the Uninsured Report</b> See Report and handout  <u>Monthly Status Report</u> (see handout)  Tara reviewed the data for the Health Care for the Uninsured programs: <ul style="list-style-type: none"> <li>▪ <b>Montgomery Cares</b> has served 19,341 patients through January with a total of 42,305 patient visits at the</li> </ul>		Tara Clemons	

	<p>ten participating clinics. Year to date, the clinics have expended 60% of the FY19 budgeted amount for encounters, the benchmark for January is 58%. Clinic Encounters are projected to reach 73,000 by years end, which means that an additional \$223,500 dollars will potentially be needed if the utilization trend continues. This will need to be closely monitored as the budget is tighter than last year not leaving much room for flexibility</p> <ul style="list-style-type: none"> <li>▪ <b>Care for Kids Program</b> has enrolled 742 new children from July through January. January was the highest new enrollment in FY19 so far with 186 children. The number of new enrollees is increasing with a new trend of high enrollment in the schools over the last month. We are attributing the increase to previously detained children being released to family in the area.</li> </ul> <p><b>Maternity Partnership Program</b> enrollment through January was 853 teens and women, a 5% decrease in overall enrollment compared with this time last year. Washington Adventist Hospital (WAH), an MPP provider, is moving to East County off Plum Orchard Dr. in late August.</p> <ul style="list-style-type: none"> <li>▪ <b>Dental Services</b> has served 3,636 patients through January and provided 6,183 patient encounters at our clinics. The average wait time is between 3 – 6 weeks.</li> <li>▪ <b>Homeless Health</b> has had a total of 122 patient visits through January, a 10% decrease over this time last year. The RFP for the medical respite program is moving forward, we have received bids from around 9 companies.</li> </ul> <p>The County Executive’s FY20 Recommend Budget will be released Friday, March 15<sup>th</sup>. This will also include recommendations for any County Executive grants organizations applied for. DHHS will share any changes to the Healthcare for the Uninsured programs at March’s meeting.</p> <p><b>Discussion</b></p> <ul style="list-style-type: none"> <li>▪ The clinic Executive Directors discussed the encounters overage at a recent meeting. There was mention of a possible reduction to pharmacy or small line items to compensate for the primary care visits. PCC is scrubbing the budget to identify funds to lessen the service impact to clients</li> <li>▪ There was discussion regarding a significant increase in the number of new children who enrolled in CFK. Per Rocking Horse Road Center (which manages children enrolling in schools with complex residency status), they are enrolling a substantial number of children who are being released from detention centers.</li> <li>▪ Sybil requested that the behavioral health numbers be added to the monthly report</li> </ul>			
4.	<p><b>FY20 County Council Grants Interviews</b></p> <p>Tara explained that Board members will be reviewing 19 grants for FY20. Assigned grants were sent to each of the members prior to the meeting. Representatives from the MCares clinics who submitted grant were present to share details and why the grant is needed for FY19. Seven grant applicants were in attendance and presented the following-</p>	County Staff	Add behavioral health data to monthly report	Tara Clemons March Meeting

**Community Clinic Inc**

Sonya Bruton, COO

CCI applied for 1 grant to improve practice efficiency, patient safety and patient satisfaction. The grant includes an automatic monitoring system to upload information to the EMR. Overall, the grant would help increase accuracy and care for patients.

**Discussion**

- Julia questioned if the request was for all 17 exam rooms to be outfitted. The CCI representative explained that their request included all equipment and wiring for all rooms.
- Julia also questioned if the cost to sustain the program was already accounted for. The CCI representative explained that the only additional cost would be a small licensing fee and this cost could be absorbed by CCI

**Mary's Center**

Rosa Goyes, Manager, Cancer Navigation

Mary's Center applied for 1 grant supporting patient care positions to maximize the expanded capacity of their new clinic location. The clinic has 12 exam rooms/10 behavioral therapy rooms. Mary's Center will be offering dental services in the near future as well. The request is to fund part of the non-billable visits for the team that works toward improved patient outcomes - health educators, family support workers and a nurse

**Proyecto Salud**

Cesar Palacios, Executive Director of Proyecto Salud

Proyecto Salud applied for 1 grant, a Patient Navigator position which is currently supported by a Council grant. The intent is for the Patient Navigator position to provide support and coordination of services to increase breast, cervical and colorectal screening. Additionally, the navigator would provide general patient education and other wrap around services.

**Community Ministries of Rockville**

Stephanie Wright, NP (Volunteer NP at Kaseman) and Laurie Gira (Grants Manager for CMR) presented.

Kaseman applied for two grants, one for patient navigation and one for expanded hours of the medical director. Stephanie highlighted the population that Kaseman serves and discussed the team approach that staff takes to address client's needs. With the Medical Director grant, this would increase the time of the director onsite. This would allow the director to provide more direct supervision of medical staff given the increase number of medical providers

<p><b><u>Mobile Medical</u></b> Barry Barth, Director of Development and Outreach</p> <p>Mobile Med applied for two grants, one for a Quality Improvement and one for a Specialty Care Coordinator. The QI grant would support comprehensively analyze outcome metrics from the EMR. MM will use the analyses to track performance, assess variation, prioritize targeted QI initiatives, and measure impact. The goal is to ensure consistent standards of care for common conditions and evaluate our success in health care delivery. The specialty care coordinator grant will enhance patient care by arranging timely, appropriate referrals, securing necessary specialty care (despite limited community resources), encouraging patients' adherence to their care plan and appointment schedules, and facilitating follow-up procedures and therapies.</p> <p><b><u>CCACC</u></b> Chih-Hsiang Li (Executive Director), Steve Lin (Center Director) and Kate Lu (Clinic Director)</p> <p>CCACC applied for three grants, one is to cover expand Senior Transportation Services, the second is to continue the implementation of the Stop B Project and the third is Prevention for All. The Stop B project will provide free screening, vaccinations, and treatment services related to the Hepatitis B Virus to at-risk county residents. CCACC has received this grant before and had great success as Hep B is the top health disparity facing Asian-born Americans.</p> <p><b><u>Muslim Community Clinic</u></b> Richard Chotani (Executive Director) and Abdul Kamus (Manager)</p> <p>MCC applied for eight grants to address various medical needs of the low-income, vulnerable population they serve. Dr. Chotani shared that MCC has 14,000-19,000 patient encounters a year.</p>			
<p><b>5. FY20 Advocacy Updates</b> <span style="float: right;"><b>Julia Doherty</b></span></p> <p>Julia explained that there are three areas of differences between the three organizations (HCLC, MCAB and PCC):</p> <ul style="list-style-type: none"> <li>• Clinical encounter rates</li> <li>• Dental</li> <li>• Quality assurance across all programs</li> </ul> <p>Troika composed a letter that will go to Council alerting them of budget FY19 shortfall. The letter is scheduled to go out tomorrow. Linda mentioned that DHHS has previously stated they would not stop primary care services. If the conversation turns to a lack of funding, that would need to come from DHHS to the Council.</p> <p>Julia shared that the Montgomery Cares committee is advocating for a \$4.00 increase to the reimbursement rate. HCLC had a proposal of \$5.50 and PCC had a lower number. If the increase were to be the \$4.00 based on current levels, the request would be for \$280,000.</p>			

	<p>Julia mentioned that during Dr. Gayles January presentation on Dental, he highlighted the need for a County employed Dentist. All are currently contactors which limits their ability to supervise and act in various capacities. There are 3 vacancies/13 contract positions, none are full-time. Most contractors work 16 hours per week. Julia mentioned that proposal would look like:</p> <ul style="list-style-type: none"> <li>▪ The increase to \$4.00 for provider reimbursement would take place in two tiers (\$3.00 increase followed by a \$1.00 increase)</li> <li>▪ Ad a minimum of \$70,000 to the Quality Review to be applied to any one of the programs. Overall, a more cohesive look at Quality Assurance/Review/Performance is needed.</li> <li>▪ Dr. Smith will work on obtaining the numbers for the salary</li> </ul>			
6.	<p><b>FY20 County Council Grants Process</b></p> <p>Tara logged in to the County Council grant evaluation system, Fluid Review. She provided step-by-step instructions on how to review and rate the grants.</p>	Tara Clemons		
7.	<p><b>February Agenda &amp; Next Steps</b></p> <p>The next meeting will be March 27, 2019.</p>	D. Maria Rice		
8.	<p><b>Meeting Adjourned at 8:45pm</b></p> <p><i>Motion to adjourn: Julia Doherty</i>  <i>Seconded: Sybil Greenhut</i>  <i>Unanimously approved</i></p>			

Respectfully submitted,

Tara Clemons  
Montgomery Cares Advisory Board